

# Is development of quality assurance and quality culture panacea for everything?

Tia Loukkola 22 May 2019

@Tia Loukkola



# This presentation

- Recognition in the ESG
- QA, but what kind?



### Looking back: the revision of the ESG

- The focus of quality assurance
- Many pressures to resolve various challenges
- Who is responsible for what





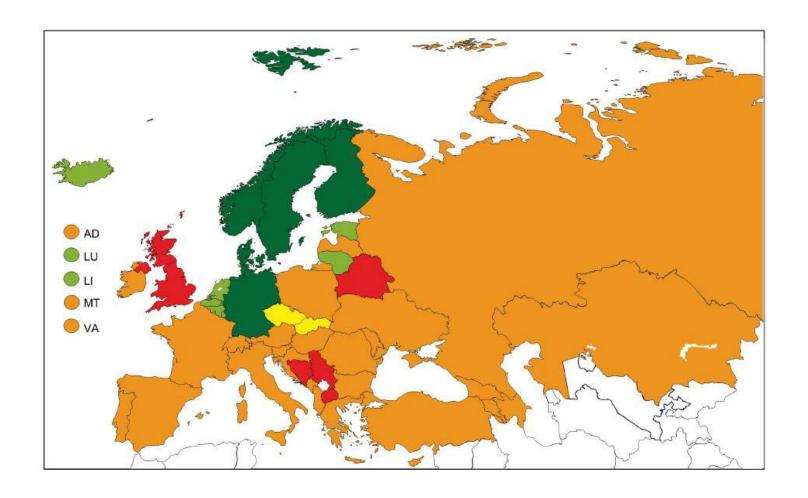


Standards and Guidelines for Quality Assurance
 in the European Higher Education Are



System level (automatic) recognition for academic purposes, 2016/17

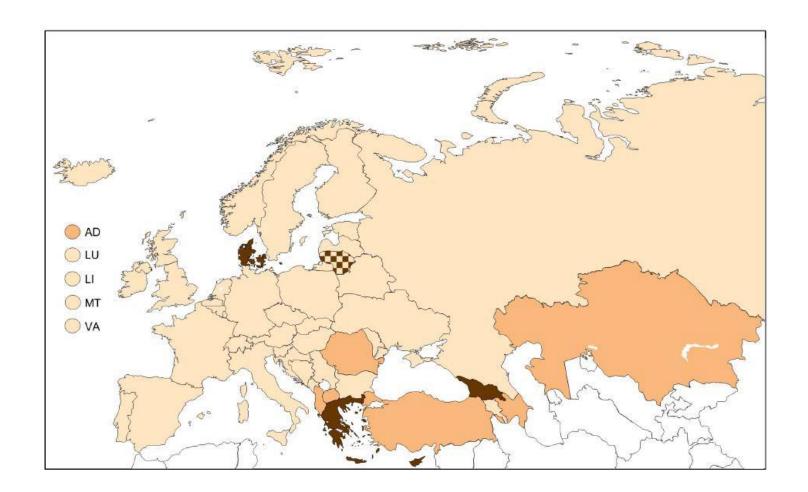
Bologna Implementation Report 2018





### The role of HEIs

Figure 4.15: Institution which makes final decisions on recognising foreign qualifications for academic purposes, 2016/17, Bologna Implementation Report 2018





### QA of recognition in the ESG

#### Responsibility of HEIs

#### Standard

Institutions should consistently apply pre-defined and published regulations covering all phases of the student "life cycle", e.g. student admission, progression, recognition and certification.

#### Guidelines

Fair recognition of higher education qualifications, periods of study and prior learning, including the recognition of non-formal and informal learning, are essential components for ensuring the students' progress in their studies, while promoting mobility. Appropriate recognition procedures rely on

- institutional practice for recognition being in line with the principles of the Lisbon Recognition Convention;
- cooperation with other institutions, quality assurance agencies and the national ENIC/NARIC centre with a view to ensuring coherent recognition across the country.



# FAIR project results

- Large variation between, and sometimes within, institutions
- The first time analysing recognition procedures
- Recommendations:
  - Capacity-building/awareness-raising
  - Information management systems
  - Defining key performance indicators and assessing procedures
  - Monitoring student success
  - Communication and transparency



### **QUALITY CULTURE**



## Formal quality assurances processes

Tools and processes to define, measure, evaluate, assure, and enhance quality

Communication
Participation
Trust

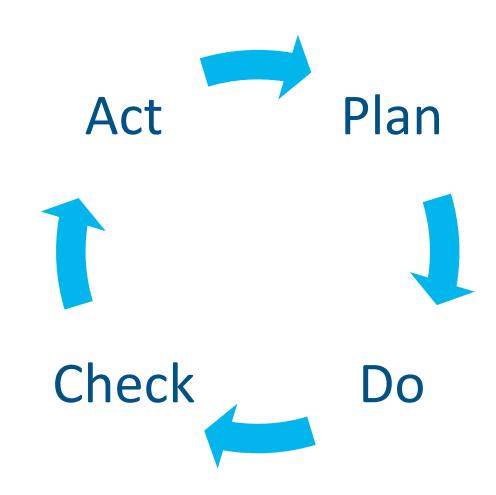
#### Quality commitment Cultural element

Individual level: personal commitment to strive for quality

Collective level: individual attitude and awareness add up to culture



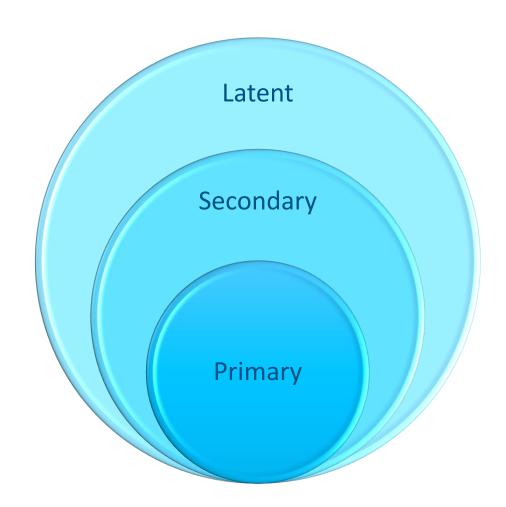
What kind of QA? (1)





# What kind of QA? (2)

Adapted from Kivistö, J. and Pekkola, E., 2017, Quality of Administration in Higher Education (Sveriges universitets- och högskoleförbund (SUHF))





### To conclude

- Assuring high quality and well-functioning recognition procedures is crucial
- But let's not create more bureaucracy
- Let's think how to do that more efficiently!



# Thank you for your attention

www.eua.eu







